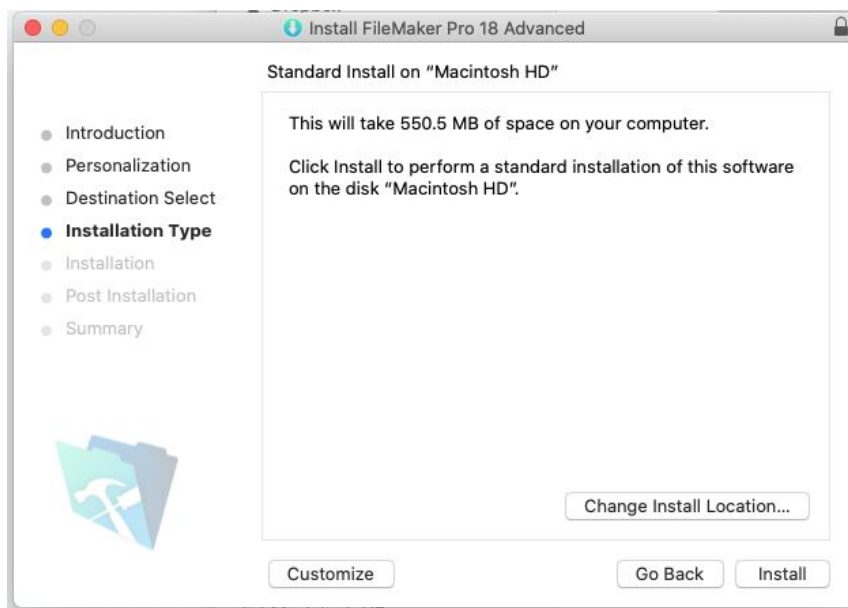


# Mac E-Com Client Installation

- Download the zip file from <https://www.portagebaysupport.com/clients/ecom.html>:  
The Mac E-Com client installer; please note that depending upon the speed of your connection, this may take up to 20 minutes.
- Find the downloaded E-Com client installer (named “FileMaker Pro 18 Assisted Install Mac.zip”) and double-click it to unzip it.
- Open the unzipped folder and double-click the Filemaker Pro 18 icon.



- You may get a message stating that the package will run a program to determine if the software can be installed. If so, select the Continue button.
- The Install FileMaker Pro 18 window should appear. Select the Continue button.



- A License Agreement page should appear. Select Continue. Select Agree from the drop-down dialog.

- Select a destination for the software (generally, Macintosh HD is pre-selected). Hit the Continue button.
- Select the Install button on the next screen.
- Enter your computer admin password.
- Once the installation is complete, select the Close button.
- Please use the login file provided by your District's Special Education administration staff or Portage Bay.
- Sign in to E-Com with your usual name and password.